



WWW.CORTINAHOA.COM

Cortina Newsletter

2nd Quarter 2018

IMPORTANT DATES

Cortina Parking Rules

Another Quarter has come and gone in our neighborhood. We hope everyone has had an excellent start to 2018.

We wanted to take the opportunity in this Newsletter to remind everyone about the rules for parking within Cortina HOA. We realize many of us may be new to the community or have forgotten the specifics of the rules.

The CC&Rs require that parking be limited to garages and driveways and we are all subject to this rule, no matter the lot size or square footage of the home. The CC&Rs state regarding parking "It is the intent of this Section to limit parking on the Streets. No Motor Vehicle owned or leased by an Owner, Lessee or Resident of a Lot may be parked on the Streets if space for the parking of the Motor Vehicle is available in any of the following areas: (a) the garage or carport situated on the Lot of the Owner, Lessee or Resident; (b) the driveway on the LOT constructed as part of the initial construction of Improvements on the Lot by the Declarant; or (c) a driveway

expansion constructed on the Lot with the approval of the Design Review Committee."

Cortina HOA continues to enforce parking rules in the community for the safety of our residents.

- Due to the narrow streets in our community if cars are parked on both sides of the street emergency vehicles may not fit. This means that neighbors in distress may not be able to get the help they need in a timely manner.
- With warm weather it is common for children to be at play in our neighborhood. Small children on bicycles, scooters, or chasing after balls are more difficult to see when the streets are crowded with cars.
- Cars parked on the street attract car thieves. Parking in your garage or in a well-lit driveway discourages these crimes.

For FAQ regarding Street Parking see Page #3



Next Board Meeting
Thursday, April 12, 2018
7:00 PM

The Cortina Homeowners Association Board meets on the second Thursday of every month.

All meetings are held at Cortina Elementary unless otherwise noted. Please always check for updates at www.cortinahoa.com as meeting times and locations may change.

Community Yard Sale

April 14th: 7:00AM - 1:00PM
Please reference your community website for updates regarding upcoming community events.

New Pre-Approved Paint Schemes!

Painting your home just got even easier in Cortina Homeowners Association! Now not only can you paint your home using the original schemes as we have allowed in the past, but you can paint your home using one of the NEW Pre-Approved Paint Schemes and receive NEXT Business Day Approval!

The process is simple. You can go to cortinahoa.com/house-painting.html. The top of the page will explain the Cortina Paint Program and provide the information for all the original paint colors. However, if you keep scrolling down the page you will get to the Pre-Approved Paint Schemes.

There is a link to the list of all the pre-approved Dunn Edwards and Sherwin Williams Schemes. Dunn Edwards has already created a portal to view the colors, Sherwin Williams should have a portal completed shortly. Please note



that you **STILL NEED APPROVAL**. However, if you choose one of the schemes and use it exactly as stated in the scheme you can fill out the Pre-Approval Request Form and receive your approval by the next business day.

If you have questions about this paint program please contact our management company, Renaissance Community Partners at 480-813-6788. We are looking forward to seeing all the new paint colors in the community!

NEXT BUSINESS DAY APPROVAL

You still need approval, but if you use a Pre-Approved Scheme you can get next day approval! Visit cortinahoa.com/housepainting.html for more information!



Summer in Cortina

As the weather warms we are excited to be able to utilize the amenities in Cortina including our beautiful pool and BRAND-NEW Splash Pad. This year the community also replaced all of the pool furniture so we can enjoy brand new pool furniture this year along with the new splash pad.

A few reminders regarding the pool:

- The pool is open year round
- There is NO lifeguard on duty, please watch your children
- The pool closes at 10:00 PM – your key fob will no longer work after 10:00 PM

- If your key fob is not working for any reason please call Renaissance at 480-813-6788 so we can help rectify any issues
- If for whatever reason the key fob system will not let you out of the pool area there is an emergency release button, but PLEASE still call our management company so they can get our key fob vendor out to fix whatever was causing the issue

As always, don't forget to have fun and enjoy the summer holidays!

FAQ Regarding Parking:

When is it okay to park on the street?

You may park on the street if upon inspection it is notated that you have no room on your driveway or in your garage.

What happens if a note is left on my car?

That is a first warning and a violation has been recorded with the management company. You need to park in your garage or the driveway.

What happens if I get a letter in the mail?

This is your 2nd and last notice before incurring a fine. You must park in your garage or driveway.

What happens if I get a notice in the mail for parking on the street when I did not park on the street?

Call the management company ASAP and let them know. They will ask you to fill out the "Vehicle Information Submission Form" found at <http://cortinahoa.com/forms.html>. Filling out this form will help you not get violations for vehicles that are not yours in the future.

I was told that the HOA cannot enforce rules on a public street. Is this true?

No. An HOA may not tow your car or issue you a ticket as a police officer would, however, the HOA can issue notices and fines for violations within the community. This includes violations for parking on the street. If you leave

fines unpaid you risk losing access to the amenities like the pool.

How can I resolve parking issues before it gets that far?

The best place to park is your garage. Clearing out the clutter so that you can park your car inside will keep it cooler, cleaner, and safer. Adding a driveway easement is an option on some lots. You would need to get approval from the Architectural Committee by submitting an Architectural Change Request Form found at <http://cortinahoa.com/forms.html>.

If you have any additional questions please contact our management company at 480-813-6788 or e-mail info@cortinahoa.com.



Notice issues around the community? E-mail info@cortinahoa.com

If you notice issues around the community, PLEASE let us know. Do not assume someone else has called. Call Renaissance at 480-813-6788 or e-mail info@cortinahoa.com.

REMEMBER TO CHECK YOUR SPAM FOLDER AFTER YOU E-MAIL

Remember when you take the time to e-mail the community with concerns to double check your junk e-mail. We have found many homeowners are missing their response due to the e-mails getting automatically sent to their spam folder.



Splash Pad is Nearing Completion!

The long-awaited Splash Pad is finally nearing completion! The board of directors has been working long and hard on this project and we are excited to see it finally coming to fruition. The expected date of completion is before March 30th.

Please keep continually checking your community website

www.cortinahoa.com for updates regarding the Splash Pad as well as the official opening date.

For regular notifications from the community sign up for E-Blasts on the community website! Scroll to the bottom of the home page and simply fill out the form with your information and e-mail address.

We regularly send out reminders via e-mail regarding Board Meetings, Community Events, and other relevant information for your community.

Renaissance's Homeowner Portal

Have you sign up for Homeowner Portal yet?? Renaissance Community Partner's Homeowner Portal can help you better understand and manage your property.

If you haven't signed up for Portal yet please follow the instructions below to do so. Remember it is always your responsibility as the homeowner to make sure you mailing address is up to date and that your HOA dues are paid on time. Using portal you can update your mailing address and make sure all your dues are paid.

Other benefits of the homeowner portal include:

With Renaissance Portal you can:

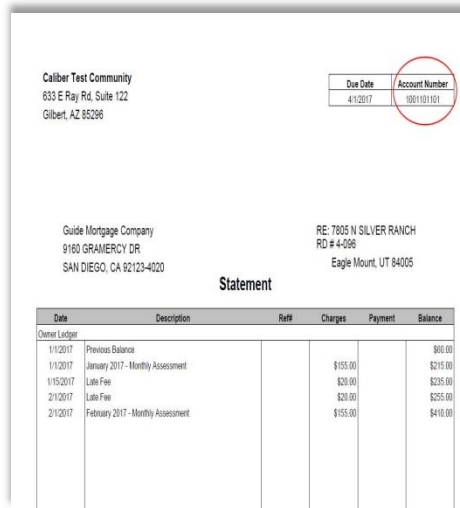
- Check your account balance
- Make HOA Payments
- Setup Automatic Payments
- View your open CC&R violations
- Change your billing address
- Select your communications preferences
- View "Member Only" documents

To Create Your Portal:

1. Go to www.cortinahoa.com
2. Click the "Click here for homeowner portal" bubble
3. You will be directed to a web page that contains instructional videos on how to best utilize portal – PLEASE use these videos as a resource
4. When ready to enter portal click the image that looks just like the one below



5. Take your account number from your statement and enter a valid e-mail
 - a. Your account number is located on the top right of your statement
 - b. If you do not have a statement call Renaissance to get your account number – they will ask to verify you are the homeowner with some form of ID



6. If you did not already have an e-mail on file it will ask you to verify your account – to verify your account enter ONLY the street address and leave Unit # blank
 - a. Example: 55555 E Seagull Ct
7. An e-mail confirmation will be sent, the e-mail will come from Caliber
 - a. BE SURE TO CHECK YOUR JUNKMAIL OR SPAM FOLDER
8. Login and enjoy instant information!

CORTINA HOMEOWNERS ASSOCIATION

Board of Directors

- Chris Puckett.....President
 Grace Hart.....Vice President
 Kevin Forwalk.....Treasurer
 Katee Woffinden.....Secretary
 Greg St. Clair.....Director

Cortina Property Manager

Renaissance Community Partners
 633 E Ray Rd Ste 122
 Gilbert, AZ 85296
 Phone #480-813-6788

Hours: Monday-Thursday 8:00 AM – 5:30 PM

There is an after-hours emergency numbers if you notice a real emergency around the community – for example a water leak that is flooding an entire park. The office also has an after-hours drop box for payments available.



Important Phone Numbers

- Police & Fire 911
- Maricopa County Sheriff Non-Emergency
 (602) 876-1011
- Queen Creek Fire Community Services
 503-6353
- Town of Queen Creek
 503-6871